

**DIGITAL DREAMS**  
LIVING SIMPLIFIED

**PERSONAL USER'S MANUAL**

EXTENSION / FLAT NO. : .....



YOUR KEY TO SECURITY



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# Thank you very much for using the best solution in Building Automation System DIGITAL DREAMS

Extension Number Plan :

Security Extension No. \_\_\_\_\_

Society Office No. \_\_\_\_\_

Other Security Ext. No. \_\_\_\_\_

Extension / Flat User No.

Bldg. No	←		
Wing No.	←		
Flat No.	←		

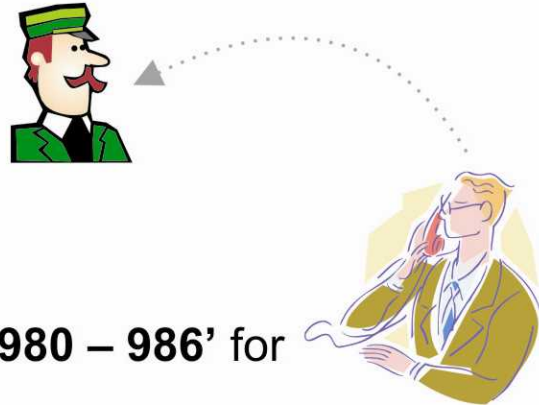
Imp. Services	Tel. No.
Electrician Services	
Electricity Co.	
Plumbing Services	
Gas Services / Supply Co.	
Milk Services	
News Paper Services	
Grocery Shop	
Chartered Accountant	
Bank	
Children's School	
Information Services	
<b>Intercom Complaint</b>	
Emergency Services	Tel. No.
Ambulance Services	
Nearest Police Station	
Police Control Room	
Family Doctor	
Fire Brigade	

## 1) CALLING SECURITY

To talk to security extension

- ❖ Lift the handset
- ❖ Dial **'99'** for local security or **'980 – 986'** for other security groups
- ❖ Talk to security once call is answered  
OR
- ❖ Receive engage tone if security is busy.

If the security extension dialed by any extension user is found busy, just disconnect the extension.



CALLING SECURITY

## 2) HOTLINE TO SECURITY EXTENSION

To get connected to the security extension just lift the handset without dialing any code or digit.

- ❖ Lift the handset
- ❖ Listen to system tone
- ❖ Hold for some time and wait to get connected to security
- ❖ Talk to security extension



## 3) INTERCOM TO INTERCOM

To talk to other flat or extension user

- ❖ Lift the handset
- ❖ Dial the desired extension number as per the given number plan
- ❖ Receive ring back tone and lift the handset to talk  
OR
- ❖ Receive engage tone if called extension is busy
- ❖ Replace handset



#### 4) FIVE PARTY CONFERENCE (AVAILABLE WITHIN SYSTEM / GROUP ONLY)

To make a conference of 3 or more than 3 (up to 5) extension this feature is used.

1 Lift the handset

2 Dial the extension number

3 Talk to extension user

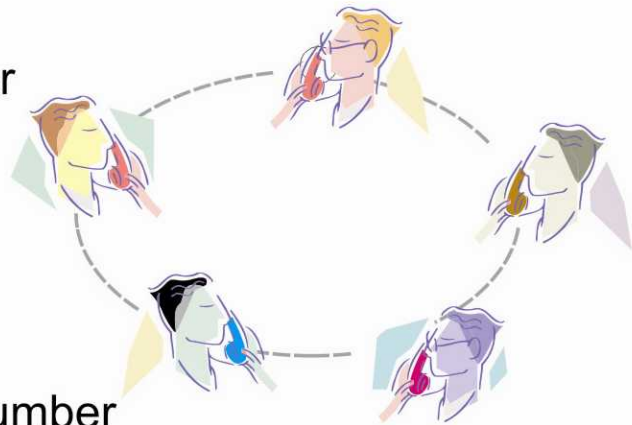
4 Dial **Flash**

5 Listen to system tone

6 Dial the next extension number

7 Receive ring back tone and when extension lifts talk in conference

8 Then continue with step 4 to 7 till all five members are in conference



- HOTLINE TO SECURITY EXT.
- INTERCOM TO INTERCOM
- FIVE PARTY CONFERENCE

## 5) TIME ALARM / REMINDER CALL

Individual extension user can set a Time Alarm (reminder).

- ❖ Lift the handset
- ❖ Listen to system dial tone
- ❖ Dial code '**# 112 HH-MM**' (In 24 hour format)
- ❖ Listen to confirmation tone
- ❖ Replace the handset



The phone will start ringing at the set time & on lifting the phone "**A BEEP TONE**" will be heard.

**To find current time of the system ref. pt. No. 17.2**

## 6) MEETING CALL (AVAILABLE WITHIN SYSTEM / GROUP ONLY)

To generate a meeting call or conference call of as many extensions as one need.

- ❖ Lift the handset
- ❖ Dial '**911**'
- ❖ Listen to the beep tone in background (as an indication of meeting call)
- ❖ Dial all the desired extension nos. to be added in meeting and talk to all users who joins in meeting call.

## 7) DAILY REMINDER CALLS

This will facilitate user to set five daily reminder calls as per pre defined time. Reminders set once will repeat daily at predefined time.

### **NOTE :**

REMINDER SHOULD BE WITH MINIMUM RESOLUTION OF 15 MINUTES e.g. 4.00, 4.15, 4.30 or 4.45 etc.

- ❖ Lift the handset
- ❖ Dial “**931 HH-MM**”
- ❖ Listen to the confirmation tone
- ❖ To set 2<sup>nd</sup> reminder call Dial “**932 HH-MM**”
- ❖ To set 3<sup>rd</sup> reminder call Dial “**933 HH-MM**”
- ❖ To set 4<sup>th</sup> reminder call Dial “**934 HH-MM**”
- ❖ To set 5<sup>th</sup> reminder call Dial “**935 HH-MM**”



Individual separate reminder can also be set.

**TIME ALARM / REMINDER CALL  
MEETING CALL • DAILY REMINDER CALLS**

## CANCELLATION OF DAILY ALARM

- ❖ Lift the handset
- ❖ Listen to system tone
- ❖ Dial “**930 1111**”
- ❖ Listen to confirmation tone
- ❖ Replace the handset

This will cancel all previous set reminders.



## 8) PANIC CODE / PANIC BUTTON\*

### PANIC CODE ALARM :

Any extension user who is in need of having attention or help can generate a panic situation. This will lead to a loud buzz of Hooter placed at security and the extension no. / flat no. of the same will be displayed on the display unit of the security.

- ❖ Lift the handset
- ❖ Dial ‘**#33**’
- ❖ Extension number will be displayed on the RDU and the siren will be turned ON.  
e.g. If ext. **0505** dials **#33** then all the display unit will show the no. **0505**.



**The Panic alarm also can be generated by press of a PANIC BUTTON placed near to your telephone set.**



## 9) TALKING CLI / INFORMATION ABOUT LAST RECEIVED CALL WITH VOICE CONFIRMATION

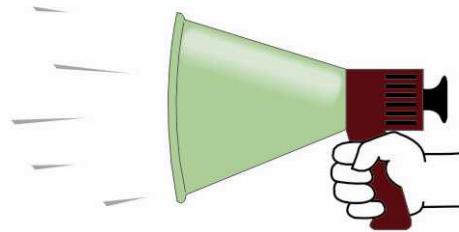
This will allow all extension users to find out the information about the last received call on the self-extension. This can be a missed call or a received call.

- ❖ Lift the handset
- ❖ Dial **'972'**
- ❖ Receive Voice information about  
**"LAST RECEIVED CALL FROM <EXT, NO.>"**

## 10) PAGING (OPTIONAL)

Extension user can make announcement on the Paging Ampli - speaker / Speaker connected on the paging port of the system.

- ❖ Lift the handset
- ❖ Dial **'901'**
- ❖ The paging unit or door-o-phone gets activated.



## 11) VOICE INTERACTIVE CONFIRMATIONS

### 1) TO FIND SELF EXTENSION NO. WITH VOICE ANNOUNCEMENT

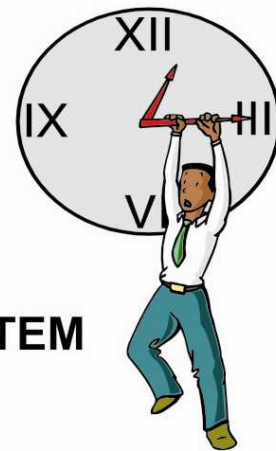
- ❖ Lift the handset
- ❖ Dial '971'
- ❖ Replace the handset
- ❖ Now extension starts ringing
- ❖ Lift the handset

A voice message will be heard “ **YOUR INTERCOM NUMBER IS < EXT. NO. >**”



### 2) TO FIND CURRENT TIME OF THE SYSTEM

- ❖ Lift the handset
- ❖ Listen to system tone
- ❖ Dial “975”
- ❖ You will hear a voice prompt “HH-MM”



### 3) TO FIND CURRENT DATE OF THE SYSTEM

- ❖ Lift the handset
- ❖ Listen to system tone
- ❖ Dial “976”
- ❖ You will hear the voice prompt “DD-MM”



## SECURITY FEATURES

### 1) DIGITAL DISPLAY UNIT

A seven-segment digital display unit will show current time of the system in the format HH : MM : SS. Besides, it shows which extension is calling to the security extension as well as shows the extension / flat number who has pressed a Panic code / button.

**LAST FIVE PANICS ON DISPLAY** : System will provide the information about the last five extension nos. from where Panic situation was generated.

- ❖ Lift the handset of security extension
- ❖ Listen to system tone
- ❖ Dial "# 50000 193 "
- ❖ Replace the handset



Dialing this code will display the last five-extension nos. from where panic was generated on Display unit.

**DISPLAY OF LAST 5 RECEIVED CALLS ON ANY EXTENSION** : Display unit can also be used to display the last five calls received on any of the extension. This will help extension user to have information about last five received or missed call.

- ❖ Lift the handset of security extension
- ❖ Listen to system tone
- ❖ Dial “# 111 < ext. no. >”
- ❖ Replace the handset



## 2) SECURITY ALERT CALL

In case of a panic situation generated by security extension by dialing a code ‘# 33’ or by pressing a panic button, all the extension users will get ring and on lifting of the handset, a security alert message “**Security alert call please rush to security office**” will be announced. Siren will not be made ON during this situation.

## 3) BARGE IN

Allows the security extension to intrude / barge in between the conversation of the extensions which are busy.

- ❖ Lift the handset
- ❖ Dial the required ext. number.
- ❖ Receive engage tone.
- ❖ Dial **Flash**
- ❖ Dial ‘2’
- ❖ Enter in the talk path along with a beep tone in background.
- ❖ Talk to the extension user and replace the handset



#### 4) SECURITY DOUBLE CHECK / CONFIRMATION CALL

This feature will generate an auto call back between the presently called extension and security extension automatically after 5 minutes.

- ❖ Lift the handset
- ❖ Dial the extension
- ❖ Enter in the talk path
- ❖ Dial **Flash**
- ❖ Dial '9'
- ❖ Replace the handset



#### 5) VENDOR CALLS (AVAILABLE WITHIN SYSTEM / GROUP ONLY)

To inform about arrival of the Vendors on all the extension / flat user

- ❖ Lift the handset
- ❖ Listen the system dial tone.
- ❖ Dial '95'
- ❖ Dial **CODE** for required vendor notification
- ❖ Replace the handset

#### VENDOR TYPE

Bhajiwala has come	1111 1
Department call be alert	2222 2
Plumber has come	3333 3
Dudhwala has come	4444 4
Electrician has come	5555 5
Intercom service engineer has come	6666 6

#### CODE



## 6) WATCH DOG REPORT ON P.C.

To find detail about watch dog report on P.C. i.e. last 250 unattended watch dog calls on any main security extensions.

- ❖ Connect serial port to PC
- ❖ Lift the handset
- ❖ Listen to system tone
- ❖ Dial “# 50000 199”
- ❖ The details < ext. no., date, time > will be displayed on P.C.

## 7) MESSAGE BROADCASTING\* (Available within System / Group Only)

### Recording of message

- ❖ Lift any extension's handset
- ❖ Dial “901”
- ❖ Press MBR switch near system
- ❖ Record the message for 15 seconds
- ❖ Release the MBR switch
- ❖ Replace the handset



### To Broadcast the recorded message

- ❖ Only from Main defined security extension we can broadcast the message
- ❖ Lift the handset
- ❖ Dial “950000 0”
- ❖ The message will be broadcast to all extensions within system only

- 
- ❖ Replace the handset
  - ❖ To cancel the broadcasted message to all extensions dial from security extension “**95 9999 9**”
  - ❖ To cancel the message on individual extension dial from that extension “**926**” after you will get dial tone after completing the message

**Note : Same procedure as above should be done for another systems**

**Service Provider :**

